## Commonwealth of Massachusetts

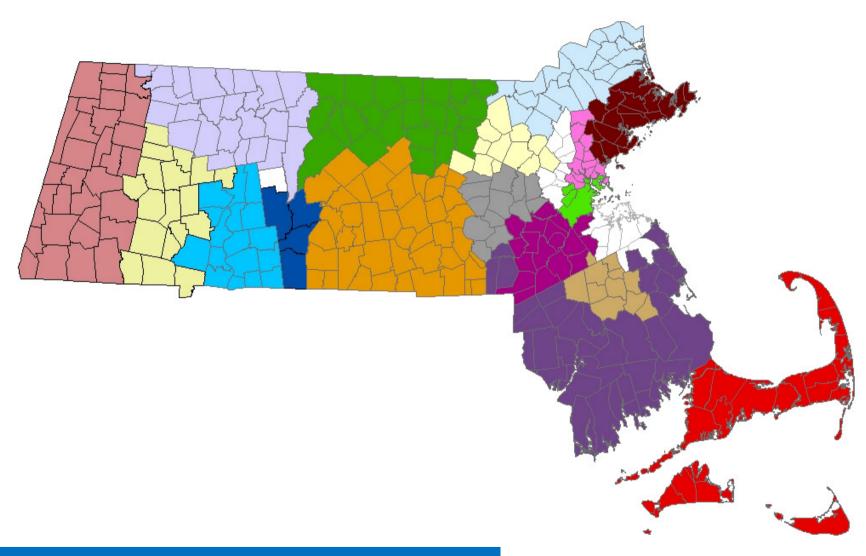
Executive Office of Health and Human Services



# RCC Accomplishments

May 2, 2017

# Regional Coordinating Councils



tinyurl.com/RCCaccomplishments

# Compile an Inventory





#### Berkshire County Transportation Guide Berkshires without Barriers Berkshire County, MA (September 2015)







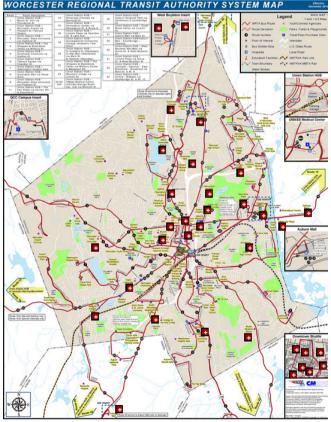
| 0   | THE PARTY NAMED IN COLUMN TWO IS NOT THE PARTY N |                           | Berksh   | ire County, MA (September 2                          | (015)  |                                   |                                  |
|---|--|---------------------------|--|--|--|-----------------------------------|----------------------------------|
|   |  |                           |  | BUS SERVICES   |  |                                   |                                  |
| Provider  | Rider Eligibility  | Service Area              | Days/Hours of<br>Service                       | Provider Address                                     | Phone  | Email                             | Website                          |
| Berkshire Regional Transit<br>Authority (BRTA)                    | general public and<br>disabled   | County Wide               | Mon-Fri<br>5:45am-7:20pm, Sat<br>7:15am-7:00pm | 1 Columbus Avenue,<br>Pittsfield, MA - 01201         | 413-499-2782   | Robert.malnati@berkshirerta.com   | www.berkshirerta.com             |
| BerkshireRides - community  | community agency<br>partner<br>transportation  | North<br>Adams/Adams      | 24/7   | 85 Main Street, Suite 314<br>North Adams, MA - 01247 | 413-664-0300   | jhunkler@bcacinc.org              |                                  |
| BerkshireRides -<br>employment                                    | employment related   | North County              | 7 days/ 4am-<br>12midnight                     | 85 Main Street, Suite 314<br>North Adams, MA - 01247 | 413-664-0300   | jhunkler@bcacinc.org              |                                  |
| Peter Pan/Greyhound Bus<br>Lines                                  | general public   | Central & South<br>County | 7 days, 8:40am-4pm,<br>7 buses per day         | 1 Columbus Avenue,<br>Pittsfield, MA - 01201         | 1-800-231-2222<br>or 413-499-2782                              |                                   | www.peterpanbus.com              |
|   |  |                           |  | TRAINS   |  |                                   |                                  |
| Provider  | Rider Eligibility  | Service Area              | Days/Hours of<br>Service                       | Provider Address                                     | Phone  | Email                             | Website                          |
| Amtrak Train Service  | general public   | Pittsfield                | 7 days, 2 trains per<br>day                    | 1 Columbus Avenue,<br>Pittsfield, MA - 01201         | 1-800-872-7245   |                                   | www.amtrak.com                   |
|   |  |                           | ME   | DICAL TRANSPORT S                                    | SERVICES   |                                   |                                  |
| Provider  | Rider Eligibility  | Service Area              | Days/Hours of<br>Service                       | Provider Address                                     | Phone  | Email                             | Website                          |
| American Cancer Society<br>(Road-to-Recovery<br>Program)          | medical  | County Wide               | Mon-Fri 9am-5pm,<br>volunteers use own<br>ears | 59 Bobala Road, Holyoke,<br>MA - 01049               | 413-734-6000   |                                   |                                  |
| Berkshire Community<br>Action Council (BCAC)                      | general public,<br>disabled, medical   | County Wide               | Mon-Fri  | 1531 East Street, Pittsfield,<br>MA - 01201          | 413-499-4420   | emcnally@bcacinc.org              |                                  |
| County Ambulance Inc.   | general public,<br>medical   | County Wide,<br>medical   | 24/7   | 175 Wahconah Street,<br>Pittsfield, MA - 01201       | 413-499-2527   | bkandrews@countyamb.com           |                                  |
|   | general public, able<br>bodied, medical  | County Wide               | 24/7   | 10 Pleasant Street, Pittsfield,<br>MA - 01201        | 413-499-4300   | jregan@centralberkshire.com       |                                  |
| CRT Cabulance   | disabled, senior,<br>medical   | County Wide               | 24/7   | 18 Oak Street, Pittsfield, MA -<br>01201             | 413-447-3800   | jregan@centralberkshire.com       |                                  |
| MassHealth Transportation<br>Program (Medicaid<br>Transportation) | medical  | County Wide               |  |  | 1-800-841-2900<br>TTY for hard of<br>hearing<br>1-800-497-4648 |                                   |                                  |
| Village Ambulance   | general, medical   | North County              | 24/7   | 30 Water Street,<br>Williamstown, MA - 01267         | 413-458-4889   | shawngodfrey@villageambulance.com | http://www.villageambulance.com/ |

# Develop a Travel Instruction Program

The professional activity of teaching individuals with disabilities, seniors, and others how to use public transportation independently to access their environment and community











### Partner with Healthcare

#### Please Join Us!

#### Caregivers Transportation Forum

A Caregivers Guide to Transportation Solutions

Wednesday, May 11, 2016 8-10am

Mount Wachusett Community College North Cafe 444 Green Street Gardner, MA 01440

Light refreshments will be served

Program coordinated by the Transportation Impact Committee, UMass Memorial - HealthAlliance Hospital & Heywood Healthcare. Training will be provided by MassMobility, MART& the Regional Transportation Coordinating Council.

For more information or to register, please contact Amanda Landry, alandry@healthalliance.com, 978-466-2341



# Making Connections

### A Forum for Improving Medical Transportation Services Through a Coordinated Approach

Every day, those without access to transportation go without needed health care simply because they have no way of getting to and from a healthcare facility. Join the *Making Connections Community Forum*, sponsored by the South East Regional Coordination Council (SERCC)\* and the Greater Attleboro Taunton Regional Transit Authority to share and learn about medical transportation options in Southeastern Massachusetts. This forum will focus on collaboration to create solutions between local medical facilities and transportation providers resulting in increased access to health care.

**EVENT** 

### Join us!

November 7, 2014 8:00 AM – 11:00 AM

#### Holiday Inn - Taunton

700 Myles Standish Blvd. Taunton, MA

Continental Breakfast will be served.

"Alone we can do so little; together we can do so much."

#### Be part of the solution!

- Identify unmet transportation needs in your community
- Share challenges you face when trying to locate transportation for yourself or your consumers
- Share the transportation services and resources you and your clients use
- Work with public and private transportation providers to learn about their services and develop solutions
- Learn about Ride Match, a one-stop searchable directory that combines all public, private, community-based and non-profit transportation options in one convenient online resource.









### Generate Excitement





Home Local News Story

### Ride, Ellen, ride: BCC president rides BRTA downtown-campus route for Berkshire County Clean Air Challenge

By Dick Lindsay

rlindsay@berkshireeagle.com @BE\_DLindsay on Twitter



#### **Berkshire County Clean Air Challenge**

September 17-27, 2015

#### Save money, improve the environment, and explore transportation options

- Sept 17 Take the Pledge and Win a Prize in Pittsfield, 5-8 PM at Pittsfield Third Thursday, 215-217 North Street. Purchase a Charlie Card, practice putting your bike on the bus, and learn about transportation options available throughout the county.
- Sept 20 Free Bike Safety and Repair in Adams, 11 AM to 1 PM at the end of the Ashuviliticook Bike Trail next to the Adams Visitor Center at 3 Hoosac Street. This Mount Greylock State Reservation Interpretive Program is brought to you by the Department of Conservation and Recreation, Massachusett State Parks.
- Sept 22 Ride the Bus Day, all day long and county-wide! Join local and state elected officials and Berkshire Interfaith Organizing member congregations on the BRTA bus system. Find a bus near you at www.berkshirerta.com.
- Sept 24 & 26 Free Fare Day on Southern Berkshire Elderly Transportation Corporation, 8 AM to 4 PM in South County, Seniors and people with disabilities should call (413) 528-4773 at least a day ahead to arrange a ride. Drivers will pick you up at your doorsten.
- Sept 25 Clean Mountain Air Hike, 9AM at the Kellogg Conservation Center at 62 Undermountain Road in South Egremont. Wear good walking shoes.
- All week long track your trips at <u>www.nuride.com/massrides</u> to win prizes!

A project of the Berkshire County Regional Coordinating Council, in partnership with MassDOT's statewide Clean Air Challenge





# Plan/Start/Improve Services

Figure 7: Most Popular Destinations for Hilltown Respondents

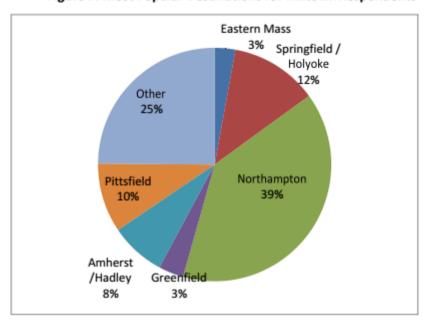
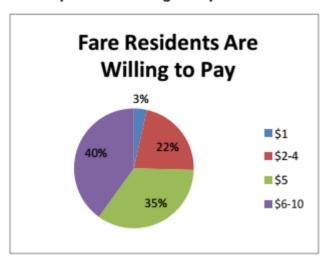


Figure 5: Breakdown by Fare the Percentage of Respondents Willing to Pay





#### **Eliminating Transit Barriers**

A review of bus stops and access to them on Cape Cod

October 2016



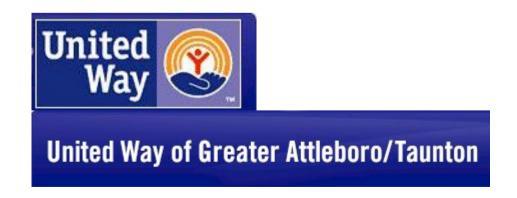




# **Apply for Grants**









# Educate Each Other & Build Relationships





### **NORTH ADAMS REGIONAL** HOSPITAL, AFFILIATES TO **CLOSE FRIDAY**



North Adams Regional Hospital.